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# COVID-19 Protocol

## We Are Committed To Your Health & Safety

We have always been very careful making infection control and patient safety a top priority for you, our patients, and our dental care team. To further protect you and your family, we have put into place new Coronavirus (COVID-19) protocol and infection control measures recommended by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC), and the Occupational Safety and Health Administration (OSHA). We do this to provide a safe and secure environment and experience for you and your family members.

## Changes You'll Notice on Your Next Visit

When you come in for your next visit, your dental experience will include new health safeguard measures. Some of these changes include:

- We will have a health screening form for you to complete upon entry. The health screening questions are included in the next section below, so you know what we will ask.
- When you arrive for your appointment, please call the office (317)580-9199 or (317)773-5437 to let us know you are here. We will then confirm that you can come on in or, we may ask that you wait for a few minutes to assure social distancing and to allow us to thoroughly sanitize the treatment room to protect you.
- We ask all parent / guardians to wear a mask or cloth covering to the office.
- We have hand sanitizer in our office and we will ask you to use it when you come in for your appointment and when you leave. You will also find sanitizer in the reception area and other places in the office for you to use as needed.
- We will be taking temperatures on all of our patients and any guardian that is accompanying them.
- In our reception room you will no longer find magazines or children's toys or games since those items are difficult to clean and disinfect.
- Appointments will be scheduled and managed to allow for social distancing between patients. That might mean that you're offered fewer options for scheduling your appointment.
- Except in the case of an appointment for your small children or others with specific caregiver requirements, we ask that no one else accompany you into the treatment area of our office.
- Please do not bring others with you to your appointment if at all possible. We realize there are exceptions, but even though we do have a large reception room to assure social distancing we have reduced seating.
- We will do our best to allow greater time between patients to reduce waiting times for you, as well as to reduce the number of patients in the reception area at any one time.

## Health Screening Before & During Your Visit

As mentioned, prior to your appointment we will visit with you by phone (generally) or via email (if necessary) to confirm your appointment. When you actually come in for your appointment, we will ask that you complete the health screening form to ensure nothing has changed since our phone visit. This is a copy of the screening questions from the American Dental association that we will be using

### PATIENT COVID-19 SCREENING

TO BE COMPLETED BY ALL PATIENTS AND VISITORS UPON ENTRY TO THE FACILITY

1. Have you OR anyone you are in close contact with been in contact with anyone that has been diagnosed or is being monitored by the CDC for COVID-19 in the last 30 days?  NO  YES
2. Traveled via any method (i.e. plane, bus, train, ship, car) in or out of the US where positive COVID-19 case have been identified in the last 30 days?  NO  YES

If Yes, what City/State/County did you/they visit? \_\_\_\_\_

3. Are you OR anyone you are in close contact with currently experiencing ANY of the following symptoms?

Fever (greater than 100.4 F)	<input type="radio"/> NO	<input type="radio"/> YES
Severe headache	<input type="radio"/> NO	<input type="radio"/> YES
Muscle pain	<input type="radio"/> NO	<input type="radio"/> YES
Weakness	<input type="radio"/> NO	<input type="radio"/> YES
Diarrhea/Vomiting/Abdominal Pain	<input type="radio"/> NO	<input type="radio"/> YES
Respiratory Illness	<input type="radio"/> NO	<input type="radio"/> YES
Rash/skin irritation	<input type="radio"/> NO	<input type="radio"/> YES
Unexplained hemorrhage (bleeding or bruising	<input type="radio"/> NO	<input type="radio"/> YES

4. Do you experience these symptoms every year (i.e. Seasonal allergies?)  NO  YES

\_\_\_\_\_  
Patient Name

\_\_\_\_\_  
Visitor Name

\_\_\_\_\_  
Signature of Patient /Visitor

\_\_\_\_\_  
Date/ Time

**Your Health & Comfort Are Our Primary Concerns**

As all of us have experienced lately, changes of any kind to our routines or our expectations can be uncomfortable. This is why we want to share some of the changes you will experience when you come in for your next appointment. Please know that our hope is to make your visits comfortable, that you feel the appreciation and concern we have for your health and well-being, and that you feel safe and confident.

We will also be screening our doctors and team daily to ensure that all of our team members are healthy at the office. We will be phasing our treatment from emergency and urgent care first and then non aerosol producing treatment and then treatment that will produce minimal aerosol and so forth. We have invested heavily in equipment such as the Surgically Clean Air Hepa filter machines that kill contaminants such as viruses, bacteria, and odors in the air. The machines are designed for SARS and turn over the air in the room every 3 minutes.

If you have any questions at all, please just call us at (317)580-9199 or (317)773-5437 and we'll answer or explain anything that may concern you.

If you have any questions when you are in our office, please ask us! We love helping all our patients understand their dental health, and how we work to provide you with the best care and the safest environment possible with this COVID-19 protocol.

Thank you for trusting us with your dental health. Please know how much we value you and your children as patients. We look forward to welcoming you back!

Sincerely,

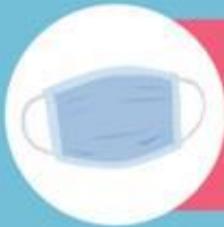
Dr. Sam Bullard, Dr. Swati Singh and Team at Smiling Kids Pediatric Dentistry





# COVID-19 PROTOCOLS

KEEPING YOU HEALTHY WHILE  
KEEPING YOUR SMILE HEALTHY



Please wear masks before you enter the office.



Please use hand sanitizer when you enter the office.



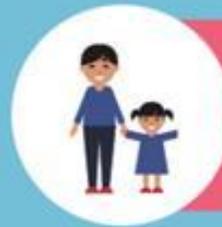
We will ask some screening questions relating to the COVID-19.



Leave your cell phone number and wait in your car instead of waiting room.



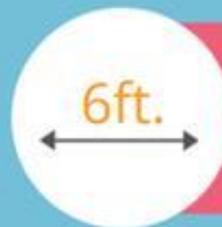
No longer magazines, toys, coffees in the waiting room.



Only patients with appointments and one guardian permitted into the office.



We will measure your temperature and ask you to gargle with 1% hydrogen peroxide.



Social distancing in effect maintain 6 feet of distance at all times.



Please allow us enough time for enhanced disinfection between patients.



Please reschedule if anyone in your household has been sick in the last 2 weeks.